Dear Sir / Madam,

We are just writing to introduce ourselves! We are MyTech Specialist, a local tech support business proudly based in Aldridge. Our mission is to provide friendly, efficient, and affordable tech support to both individuals and businesses within the community.

**What do we do?**

We specialise in desktop computer and laptop support, but please do get in touch to see how we can help you. Some of the things we can do for you include but are not limited to:

* Device Set-Up
* Software & Hardware Installation
* Virus & Malware Removal
* Performance Checks and Upgrades
* Desktop Computer Building

**Why choose us?**

| **Friendly & Efficient Support**  Customer satisfaction is our number one priority, and we will always endeavour to provide you with friendly and clear support. | **Fast Response Time**  We aim to respond to all messages the same day, and get in touch with you to organise the service you require. | **Fair Pricing & No Obligation**  We provide fair and transparent pricing once the level of service is identified, and there is absolutely no obligation to proceed until all parties are in agreement. |
| --- | --- | --- |
| **Free Collection & Return\***  If we can't repair your device at your home or office, at no extra cost we can collect and return at a convenient time.  \*Only available locally | **No Fix No Fee**  While we aim to deliver an exceptional service, if we cannot fix your device or fully deliver on the service agreed you will not be charged. | **No Call Out Fees**  You should only pay for the service you're being given, and we will not charge you any call out fees. |

Feel free to reach out for more information or to discuss which service is right for you.

You can WhatsApp us at 07757426880, email us at Aldridge@MyTechSpecialist.co.uk, or visit our website MyTechSpecialist.co.uk.

Thank you for taking the time to read.

Best regards,

Joshua Bannister

Owner, MyTech Specialist